

TCRMF Risk Management Training Catalog

Available Safety, Security & Loss Prevention Trainings

TCRMF offers a comprehensive selection of safety, risk management, and loss prevention trainings to support members in reducing incidents, protecting staff and consumers, and strengthening organizational safety culture. Trainings may be delivered in person or virtually and can be customized to address specific member operations, risks, or recent incidents.

DRIVER & TRANSPORTATION SAFETY

Defensive Driving

Provides safe driving strategies for employees who operate vehicles as part of their job responsibilities.

- Defensive driving techniques
- Distracted and impaired driving risks
- Backing, parking, and roadway hazards
- Liability and claim reduction strategies

Van Driver Training (Required for All Van Drivers)

Mandatory training for employees responsible for transporting consumers or staff in vans.

- Pre-trip inspections and vehicle readiness
- Passenger safety and securement
- Safe operation of larger vehicles
- Incident response and reporting

WORKPLACE & FIELD SAFETY FUNDAMENTALS

Remote Site Safety

Addresses safety concerns for employees working alone or away from primary facilities.

- Situational awareness
- Communication and check-in procedures
- Personal safety strategies
- Emergency response while working remotely

Slip, Trip & Fall Prevention

Targets a leading cause of workplace injuries and liability claims.

- Common slip, trip, and fall hazards
- Housekeeping best practices
- Walking and working surface safety
- Weather-related risks

Hazard Identification

Teaches employees to recognize and correct unsafe conditions and behaviors.

- Environmental and task-based hazards
- Observation techniques
- Reporting procedures
- Corrective action responsibilities

Job Hazard Analysis (JHA)

Provides a systematic approach to evaluating tasks and reducing risk.

- Breaking tasks into steps
- Identifying hazards and controls
- Documentation best practices
- Preventing repeat incidents

Accident & Incident Investigation

Focuses on identifying root causes to prevent future incidents.

- When and how to investigate incidents
- Evidence collection techniques
- Root cause analysis
- Corrective action development

Lockout / Tagout (LOTO)

Prevents unexpected startup or energy release during servicing and maintenance.

- Energy source identification
- Lockout procedures
- Authorized vs. affected employees
- Program requirements

Ladder Safety

Covers proper ladder selection, setup, and safe use.

- Ladder types and ratings
- Inspection and positioning
- Fall prevention principles
- Common misuse scenarios

Safe Lifting, Material Handling & Ergonomics

Reduces strains, sprains, and overexertion injuries.

- Proper lifting techniques
- Ergonomic risk factors
- Mechanical assist devices
- Injury prevention strategies

EMERGENCY, SECURITY & VIOLENCE PREVENTION

Emergency Preparedness

Prepares staff to respond effectively to emergency situations.

- Severe weather procedures
- Evacuation and shelter-in-place
- Emergency communication protocols
- Staff roles and responsibilities

Active Shooter Awareness

Provides awareness-based training focused on preparedness and response.

- Threat recognition
- Run, Hide, Fight principles
- Emergency response actions
- Post-incident considerations

Workplace Violence Awareness

Addresses prevention and response to threatening or violent behavior.

- Warning signs and escalation
- De-escalation techniques
- Reporting concerns
- Response procedures

Security & Threat Assessments

Supports proactive identification and mitigation of security risks.

- Facility security reviews
- Access control and environmental risks
- Vulnerability identification
- Risk mitigation strategies

CONSUMER & PROGRAM-SPECIFIC SAFETY

Consumer Falls and Elopement

Focuses on reducing fall risk and preventing elopement incidents.

- Fall risk factors and prevention
- Environmental controls
- Supervision and monitoring
- Elopement response procedures

Fire Extinguisher Safety

Provides guidance on the safe and appropriate use of fire extinguishers.

- Fire classification basics
- When to use a fire extinguisher
- PASS technique
- Evacuation decision-making

SAFETY PROGRAM & ADMINISTRATIVE TRAININGS

Return-to-Work

Supports safe and timely employee return following work-related injury.

- Modified duty concepts
- Supervisor responsibilities
- Communication best practices
- Claim cost reduction

Effective Safety Committee

Strengthens safety committees to improve engagement and outcomes.

- Committee roles and responsibilities
- Meeting structure and documentation
- Hazard tracking
- Measuring effectiveness

RISK MANAGEMENT CONSULTING

Contracts and Insurance Requirements Best Practices

- Provides practical training on effective risk transfer strategies in contracts and procurement.
- Covers proper use of contract forms and insurance requirements for contractors and vendors.
- Delivered on-site or virtually and tailored to the organization's operational needs.

Construction Contracts, RFP, and Insurance Review & Consulting

- Reviews construction contracts and RFPs with a focus on risk allocation and insurance provisions.
- Provides guidance on appropriate insurance requirements for large construction and development projects.
- Includes assistance in specifying and understanding Builders Risk insurance coverage.

CARF Accreditation Risk Management Assessments

- Conducts initial and annual risk management assessments for CARF accreditation readiness and compliance.
- Reviews risk management structures, practices, and supporting documentation.
- Helps demonstrate alignment with CARF standards and continuous risk management improvement.

Serious Incident Investigation & Reporting

- Supports thorough and objective investigation of serious incidents.
- Assists in identifying root causes and contributing risk factors.
- Develops clear, defensible incident reports to support corrective action and risk reduction.

CUSTOMIZED TRAINING OPTIONS

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TCRMF can customize or develop training to meet specific member needs or emerging risks.

- Site- or program-specific training
- Loss trend or incident-based training
- Supervisor and leadership development
- Customized toolbox talks or extended sessions