

TCRMF WEBSITE ENHANCEMENTS

As part of the 2023-2026 Strategic Plan, The Fund has set a clear objective: to ***“Stay current on changing insurance needs of members and offer relevant coverage, limits and customized services to meet these changing needs.”*** With this goal in mind, the Fund’s dedicated staff diligently worked on enhancing the website’s navigation and visibility to align with current and future needs. But what exactly does that mean for members?

1. **Streamlined Navigation:** The Fund has improved website navigation, ensuring that members can find their way to essential information without getting lost. Menus are clearer, pathways more straightforward, and popular links more prominent.
2. **Spotlight on Visibility:** The Fund has strategically highlighted critical details, making them easier to find. Whether it’s accessing claim forms, submitting an MVR request, or signing up for events, members will find access to our most requested website categories front and center.
3. **Self-Service and Personal Touch:** Members have spoken, and their input matters. Members have requested a blend of independence and personalized assistance. So, the Fund created a balanced approach: self-service features for those who prefer DIY (like finding training topics online or submitting claims) and a friendly Fund team ready to lend a hand when needed.
4. **User-Friendly Design:** The website now feels more useful, organized and inviting. Fonts are legible, buttons intuitive, and tools and tips provide helpful hints.

In summary, this bulletin serves as your map to the improved TCRMF website. It's designed with one goal: to make interacting with The Fund easier for our valued members.



ABOUT CLAIMFORMS & COVERAGES SERVICES RESOURCES CYBER SECURITY LOGIN

Managing Risks. Helping People.

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EVENTS, SERVICES, AND CONTACTS

[TCRMF Upcoming Events](#)
[Training and Education](#)
[Risk Control Services](#)

STAFF CONTACT INFORMATION

CLAIMS INFORMATION

[Workers' Compensation Claims](#)
[Liability and Property Claims Loss Notices](#)

[File a Credentialing \(Claims History\) Request](#)

LOGIN INFORMATION

[Motor Vehicle Reports \(MVRs\) - log in here](#)
[Member Renewal - log in here](#)
[Member Resources - log in here or use the Login button at the top](#)
[Board Member Resources \(login here\)](#)

[Need Login Credentials? Email Office@TCRMF.ORG](#)

The Fund website (<https://www.tcrmf.org/>) has a host of tools that members have found to be helpful. The [Home](#) page has links to the most used pages. In addition to the menus at the top of the page, the most frequented pages are grouped into three columns.

EVENTS, SERVICES, AND CONTACTS

[TCRMF Upcoming Events](#)
[Training and Education](#)
[Risk Control Services](#)

STAFF CONTACT INFORMATION

The first column has links to Fund [events](#) such as Board Meetings, Leadership Training Webinars, and Regional Safety Seminars.

There are also links to services, such as [Training](#), including [online training](#) available through [NEOGOV](#) and [Risk Control](#) services, such as Cyber Risk Control and Risk Management Consultations.

At the bottom of the first column, you can find a link to all [Fund Staff](#) contact

details such as phone numbers and email addresses.

The second column has a link to download Division of Workers' Compensation (DWC) [forms](#), file a [Workers' Compensation Claim online](#), and explains how to [request access](#) to the claims system.

There is a [link](#) to download the [Automobile Loss Notice](#), the [Liability Loss Notice](#), and the [Property Loss Notice](#).

The final item at the bottom of the second column is a page for [provider credentialing request](#) forms.

[CLAIMS INFORMATION](#)

[Workers' Compensation Claims](#)

[Liability and Property Claims Loss Notices](#)

[File a Credentialing \(Claims History\) Request](#)

[LOGIN INFORMATION](#)

[Motor Vehicle Reports \(MVRs\) – log in here](#)

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The third column has links to different secure areas of the website that require login credentials. The first two links are for logging in for [MVRs](#) or [Renewal documents](#). The [Member Only Resources](#) page can be reached at the third link. There is also a page just for [TCRMF Board Members](#).

Please reach out to Timm Johnson, Member Services Manager at (512) 427-2425 or timj@sedgwick.com or to Kathy Hulse, Communications and Client Services Specialist at (512) 427-2420 or kathy.hulse@sedgwick.com for assistance navigating the website.