



Update Your Fund Contacts

To help improve communication and accuracy, the Fund is making a concerted effort to update member contacts. Many times, Centers change staff in key positions, and we are unaware.

To best serve members, the Fund seeks to maintain a contact person for invoices, alerts, questions about claims, monthly employee count, routine reporting and more. Without a contact person, we must use known relationships to seek out who to communicate with to get the desired outcome. This potentially results in delays and miscommunication.

Depending on the Center size, Fund staff often need to connect with:

- Executive Director/CEO
- Chief Operations/Administration Officer
- CFO, Head of Accounting/Financial
- Human Resources Manager or Director
- HR Support Staff
- Safety or Loss Control Department
- Contracts and Procurement

Having a current contact list improves response time, thoroughness and outcomes while reducing redundancy and inefficiencies. It makes sure everyone gets what is needed to be successful.

To update your Center Contact List, please email Timm Johnson at tim.johnson@sedgwick.com or Kathy Hulse at Kathy.hulse@sedgwick.com and we will work with you to bring our lists current. We can send you a list of contacts currently on file. If you need to get in touch with someone at The Fund, you can always go to <https://www.tcrmf.org/about/contact-list/> as a resource.