



Cyber Risk Control

November 19, 2020

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November 20, 2020

STABLE. COMPREHENSIVE. COST-EFFECTIVE.

Cyber Risk Control

Colette joined the team in November of 2017, bringing 21 years of experience in the Information Technology field with various types of industries including a venture capital firm helping to build a technology company from the ground up.

With an educational background in Computer Network Administration and Criminal Justice, she has a broad understanding of Information Security and is experienced working to enforce and enhance security measures for both public and private industries.

She's a Certified Information Systems Auditor (CISA) and A+ Certified. She was part of a group nominated and selected for Sedgwick's 2019 MVP Award.



Colette R. Klier, CISA, A+
Senior Manager IT Risk Control

The Goal

*Retain relationships
with local public
entities, prevention of
cyber loss and ensure
proper evaluation of IT
assets for potential risk
of a future incident or
cyber breach.*



Cyber Risk Control Program

THE OPPORTUNITY TO SECURE TEXAS COMMUNITY CENTERS

Public entities are top
cyber targets.

Cyber insurance will continue to
rise as big business in year 2021.
Phishing, ransomware and third-
party breaches are the top cyber
claims reported.

STATUS TO-DATE

100%

of all IT Risk Control Visits result in
recommendations provided.

TOP 5

1. Strengthen Passwords
2. Business Continuity Plan
3. Policy Improvement
4. Upgrade Operating Systems
5. Records Management Plan

Technology Valuation And Security Consultation



IT Risk Control
Assessments

Custom Security
Training

Consultative
Services

Essential for public entities to combat cyber risk.

PRE IT VISIT PROCESS



ON-SITE IT RISK CONTROL VISIT



- Discuss Member Benefits
- Review Past Cyber Claim
- Locations with IT Assets
- IT Risk Control Assessment
- Escorted Locations Tour

ONLINE RESOURCES



- Beazley Resource Portal
- On Demand Webinars
- Best Practices
- Policies & Procedures
- Training Modules
- Virtual Seminars

Beazley Breach Response

- Notify Claims
- BBR Manager
- Legal Services
- Forensics
- Notifications
- Credit Monitoring



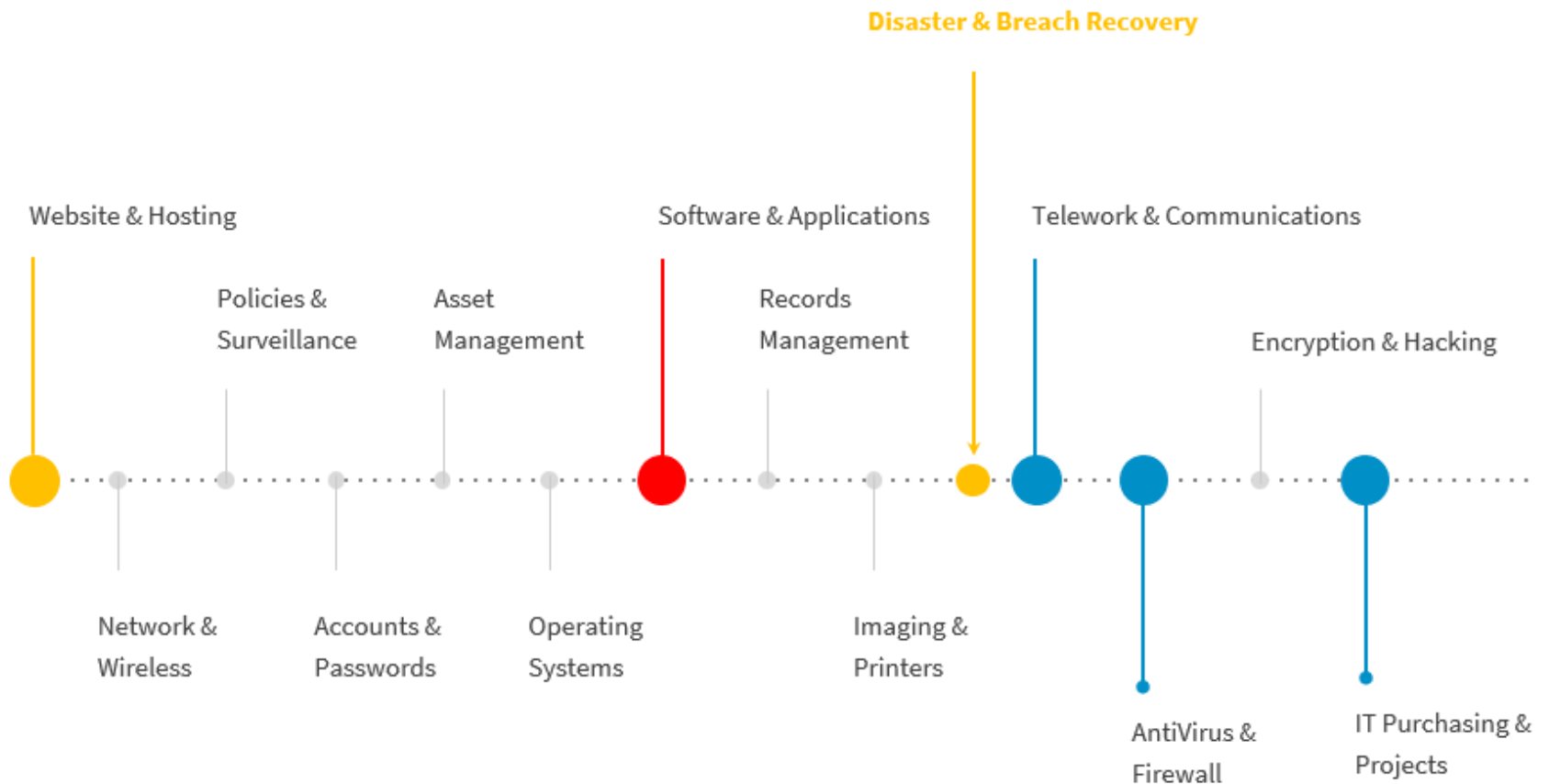
7 Property Locations with IT Assets

Review locations with IT assets ensure complete inventory of all equipment. Potential to add coverage to discovered locations.

7 Property Locations with IT Assets	Courthouse ~Coverage~	Police & Jail ~Coverage~	Road Department ~No Coverage~
Human Services ~No Coverage~	Election Office ~Coverage~	Veteran Affairs ~No Coverage~	Water Treatment ~Coverage~

IT Risk Assessment

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LOCATIONS TOUR

Escorted tour to all on-site locations with IT equipment.

- Server, Network and Telephone
- End User, Imaging and Printers
- Vehicle, Simulation and Dispatch
- Cameras and Building Security



POST IT VISIT PROCESS



ON-SITE TRAINING AND PRESENTATIONS



- Cyber Security Awareness training for end users.
- Cyber Security Best Practices training for leadership.
- Cyber Security presentations at conferences.
- Cyber Security articles for magazines or newsletters.

NEXT STEPS



Expansion

- Pilot with select members.

Build Program

- Hire Texas Cyber Specialist.

Automation

- Software platform in 2021.

PILOT PROGRAM FUNDING



- Services will be available to members as a part of the Fund's Loss Control Program.
- Seek two or three volunteer members as for pilot before making the service available to all members.
- Staff time would be billed at the same hourly rate of \$120 as applies to all other loss control services.

While these hours are not built into the 2020-2021 loss control budget, the number of hours for cyber risk control would not exceed 10% (approximately \$80,000) of the budgeted hours for loss control. Any hours beyond 10% of the budgeted amount would require Board approval. Assuming the program is successful, we'll build an amount into the 2021-2022 loss control for cyber risk control based upon demand.

IT RISK CONTROL ONBOARDING

Formal process in place for new IT Risk Control Specialists.

- Documented Manual
- Shadow Training
- Peer Support



THANK YOU



Questions?